

2. DATA MODEL OF ICTnet.es Entity Properties. Objects

VIRTUAL COMMUNITY
VComm id
Name
Leader
Number members
Area
Sponsor yes/no
Mailing list
Number of resources

ASSISTANCE
Help id
Help type
Mailbox
Hotline technician id
e-mail

OFFLINE EVENT
Event id
Title
Date
Category
Description
Location
Sponsors

NEWS BULLETIN
Bulletin id
Name
Number of subscribers
e-mail
Editor

RESOURCE
Resource id
Community id
Description
Category name
URL

SURVEY
Survey id
Date
Question
Text
Yes percentage
No percentage
Number of responses

OFFICE
Address
Phone number
City

DOCUMENT
Document id
Description
Magazine
Contributor id
URL
Community id

BANNER
Banner id
Product
Section where it appeared

UTILITY
Utility id
Name
Partner

EXTERNAL SERVICE
ExtService id
Name
Partner id